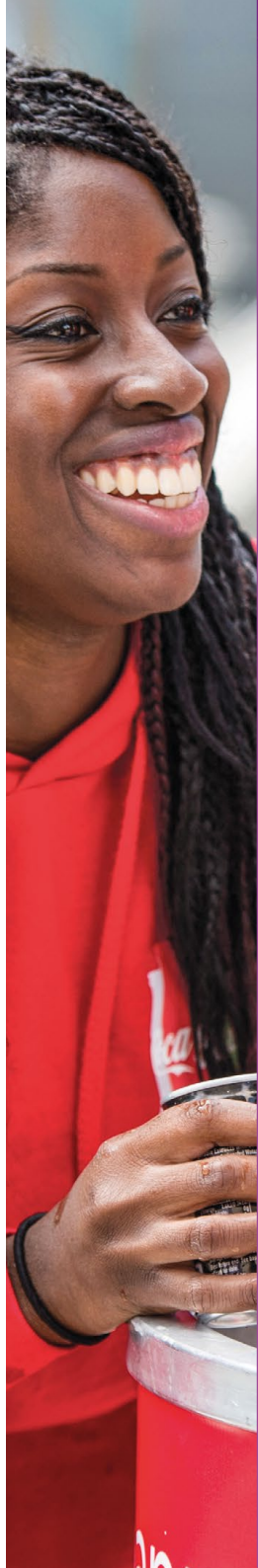




British Land in London

Supporting communities, enhancing environments and growing economies



London is changing...

New infrastructure

including the Elizabeth Line opening in 2018, the 15-mile Thames Tideway Tunnel super sewer operational by 2023 and 13 new river crossings proposed.

Multicultural

80% of children in inner London primary schools are from ethnic minorities, speaking many different languages.

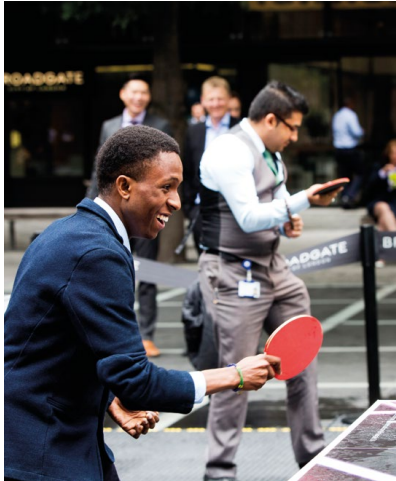
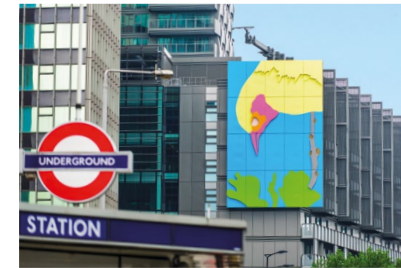


A tale of two cities

Whilst London is home to some of the world's wealthiest people, 27% of Londoners live in poverty.

Changing climate

London is experiencing hotter, drier summers and warmer, wetter winters.



...and we want to help make it even better

Creating places that nurture **wellbeing**, so Londoners can lead healthy, productive lives; places where people have the **skills and opportunities** to thrive; where we all feel part of a successful local **community**; places that add to London's rich heritage and contribute to its positive **future**.



Growing population

8.6 million people called London home in 2015, exceeding its pre-Second World War peak for the first time.

Cultural venue

17.4 million overseas visitors to London in 2015, the world's favourite international destination.



We create places that nurture wellbeing and productivity

...providing oases of wellbeing to enjoy in London's busy spaces



Multicultural events attract thousands of people each year – from wellbeing weeks, sports activities, musical acts and dance performances, to family-themed films on big screens and creative activities for people of all ages.

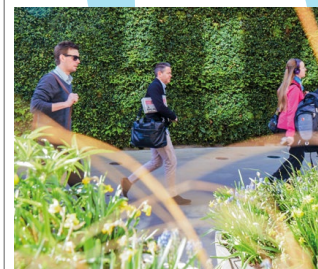
WorldHost customer service training is being rolled out at all our properties. So, from marketing and management, to cleaning and security, all team members are well-equipped to welcome and support visitors.



Almost 100,000 sq ft of green roofs and gardens created in Central London since 2009, encouraging birdlife, butterflies and bees in the capital, and often creating pleasant spaces that add to people's sense of wellbeing.



Public realm improvements at Paddington Central include creating green walls, improving walkways, upgrading cycle links, adding sociable seating areas and more. The next phase of the makeover will introduce an outdoor games room, library and kitchen garden.



“The improvements across the campus are making Paddington Central a more enjoyable place for people to spend time.”

John Vouniotis, Building Services Manager at Kingfisher plc



We build trust by supporting successful local communities

...working with local partners to be a good neighbour for Londoners

Over 3,000 local residents were consulted about development plans for Canada Water, Southwark, and Eden Walk, Kingston-upon-Thames, over the past year – influencing our thinking, informing decisions and helping us create Places People Prefer.

A new theatre, arts studios, an employment and training centre, affordable housing, new walkways, public spaces and other amenities to make Regent's Place a vibrant neighbourhood – all informed by engagement with the local community.

520 Londoners benefited from our fourth annual Community Day, with 84% of British Land employees volunteering in 2016, delivering strategic support for charity partners, workshops for jobseekers, learning experiences for schoolchildren, social events for local residents and more.



Sharing the results of our Local Charter, delivered in partnership with local communities:

- 16,600 Londoners benefited from our community programme in 2016, including apprentices, jobseekers and schoolchildren.
- £4.6 million community programme delivered in London over three years, including cash, time, gifts-in-kind and fundraising.



Awards include



“When my artwork was at Regent's Place, every time I walked there, I knew that I did something good. It just proves that if you want to do something, then you can.”

Robiul Ali, Camden resident

- £23.3 million contributed to London communities through the planning process over three years, funding affordable homes, community facilities, pedestrian links, public spaces and more.



We generate cost efficiency and income from **future proofed** assets



We develop **skills and opportunities** to help local people and businesses grow

...delivering innovative design to help London adapt to a changing environment

...contributing to local economies and London's place on the world stage

56% better efficiency than regulations require at 5 Broadgate, with 12,900 sq ft of roof panels generating clean power (the second largest array in central London), 520 cycle spaces to support active lifestyles and all 1,200 m³ of timber from guaranteed well-managed forests.

76% energy reduction at 350 Euston Road in Regent's Place since 2009, thanks to ongoing efficiency initiatives and an innovative air source heat pump that's cutting energy use and emissions, while keeping temperatures comfortable for people in the building.

Awards include



“**British Land's smart metering helps the property team do a great job of managing things like heating, cooling, lighting and air quality in the building – both for our comfort and for energy efficiency. It's a fantastic working environment.**”

Megan Goring of Whitefoord Wealth Management



3.4 million litres of rainwater

harvested at Broadgate and Regent's Place in 2016, saving mains water for London and slowing rainwater run-off, which can reduce pressure on sewers and alleviate urban flood risks.

Delivering environmental results, in collaboration with design partners and facilities managers:

- 4.3 million sq ft of BREEAM Excellent new offices and homes created in London since 2009, putting our award-winning Sustainability Brief into action.
- £13 million efficiency cost savings for us and our London occupiers through efficiency improvements since 2011, and 67,650 tonnes less carbon – as much as annual emissions from 10,400 homes.
- 99.6% of waste diverted from landfill (163,380 tonnes) at our London properties and developments over three years – as much as the weight of 11,220 double-decker buses.



140 apprenticeships supported through our London developments over three years, helping young people grow and developing skilled workers for the future. We're working towards 3% of workers in our UK supply chain being apprentices.

150 local jobs and 65 unemployed local residents provided with training during the construction of 5 Broadgate, through our Broadgate Works local employment and training project with the Corporation of London, Mace and Blackstone – just one example of how we support local skills and opportunities during construction and beyond.

1,955 young East Londoners benefited from Centre for London's Connecting Tech City learning events in 2015. These gave young people the chance to meet tech professionals, access training, team up for hackdays, pitch ideas and be mentored. British Land provided £50,000 to support activities in Tower Hamlets, as well as research and [wearetdotdot](#), an online directory of tech opportunities.

“**Broadgate Connect is encouraging young people to aim for the stars and funding boots on the ground so local jobs are filled by local people.**”

Julie Hutchinson, Employment & Skills Director at the East London Business Alliance

Awards include



Property managers and contractors put our Supply Chain Charter commitments into practice:

- £18.8 million spent with firms within 25 miles of our London properties in 2016, fuelling the regional economy.
- 90% of the supplier workforce at our London properties lives within 25 miles, growing regional jobs.
- 100% of employees and 91% of the supplier workforce at our London properties paid the London Living Wage in 2016.



We create outstanding places which make a positive difference to people's everyday lives – Places People Prefer



Ealing Broadway, Ealing



More than 2,000 schoolchildren have taken part in fun, educational literacy events at our London shopping centres over three years. Our ongoing support for the National Literacy Trust's Young Readers Programme helps young people improve their reading skills and develop a love for reading.



16,600

Londoners benefited from our community programme in 2016, including apprentices, jobseekers and schoolchildren.



610 people have benefited from our investment in training and employment initiatives in London over three years, from unemployed young people gaining retail skills and experience, to long-term jobseekers taking part in CV workshops with volunteers.



Eden Walk, Kingston



140

apprenticeships supported through our London developments over three years.



Almost 900 schoolchildren have worked with artists to create temporary artworks at Regent's Place and Broadgate since 2007, through Creative Curriculum – just one of our exciting arts initiatives.



Regent's Place, Camden



4.3m sq ft

of BREEAM Excellent new offices and homes created in central London since 2009.

Paddington Central, Westminster

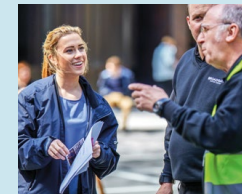


BREEAM Outstanding Fit-Out achieved by our property management subsidiary, Broadgate Estates, in their new offices at Paddington Central. As well as being highly efficient, the new space is helping Broadgate Estates attract and retain the best talent.

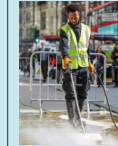
£2.8 million spent with local firms during the construction of The Leadenhall Building and 18% of the site workforce were local residents, with jobs further afield including steelworkers in Bolton and carpenters in Scotland.



The Leadenhall Building, City of London



174 East London jobseekers have found work with suppliers and occupiers at Broadgate since 2012, including 15 apprenticeships, through Broadgate Connect, our employment and training initiative with the East London Business Alliance.



Broadgate, City of London



Canada Water, Southwark



A 3½ acre park, two new public squares, cycling and pedestrian friendly spaces, and dockside improvements so people can enjoy and interact with the water and wildlife – just some of the early ideas for Canada Water that we are exploring with local residents.



Almost 100,000 sq ft

of green roofs and gardens created in Central London since 2009.



Find out more



www.britishland.com/sustainability



www.britishland.com/our-places

Get in touch

Sarah Cary
Head of Sustainable Places
British Land, York House
45 Seymour Street, London W1H 7LX
sustainability@britishland.com
+44 (0)20 7486 4466
@BritishLandPLC

About British Land

We own, manage and develop high quality commercial property, focused on shopping and leisure destinations around the UK and offices and residential in London. Our objective is to deliver long term and sustainable total returns to all our stakeholders. We do this by focusing on **Places People Prefer**.

We've been sustainability leaders for a long time – and we work hard to get better all the time



2016: Queen's Award for Sustainable Development
Continuous achievement over 5 years



2016: CIBSE Award recognising energy reductions
5th time in 6 years



2015: Business in the Community Award
10th year running

MEMBER OF
Dow Jones Sustainability Indices
In Collaboration with RobecoSAM

2015: 94th percentile
Listed since 2003



FTSE4Good

2015: 98th percentile
Listed since 2003



GRESB
Sector Leader 2015

2015: Global Real Estate Sustainability Benchmark
Sector Leader Europe
2nd year running

